



**ADC RESELLER
WARRANTY PROCEDURES
January 2000
(Export)
ADC P/N 490510**

The following information is a guide to the conditions and procedures of the **American Dryer Corporation** “Commercial Dryer Warranty.” This information is only a guide, and the reader understands that the terms and conditions stipulated in the **ADC** “Commercial Dryer Warranty,” **ADC P/N 112259, must be** abided by.

Table of Contents

Chapter I:

Warranty Coverage

- A. Dryer Warranty Period2
 - 1. Previous Warranty (dryers manufactured prior to January 1, 2000)2
 - 2. Current Warranty2
- B. Parts Warranty Period2
 - 1. Replacement Parts After Dryer Warranty Has Expired.....2
 - 2. Replacement Parts in Fulfillment of Original Dryer Warranty2
 - 3. Exceptions3
 - a. Microprocessor Controllers (computers)3
 - b. **ADC** Direct Spark Ignition (DSI) Module (**ADC P/N 880815**)3
 - c. Motors3
 - d. Dryer/Steam Coil Warranty3
 - 4. Steam Coil Parts Warranty5
 - a. Coil Not Returned5
 - b. Failed Coil Returned to **ADC**6
 - 5. Steam Coil Serial Number Location6
 - a. Specialty Items/Programs6
- C. Items Not Covered By Warranty7

Chapter II:

Warranty Claim Procedures

- A. Credit Claims7
 - 1. Ordering Warranty Replacement Parts7
 - 2. Returning Parts For Warranty Credit/Refund8
- B. Parts Replacement Claims9
 - 1. Returning Parts For Warranty Replacement9

Chapter III:

Returning Warranty Parts 10

Chapter IV:

Claim Processing 11

- A. Factory Inspection/Warranty Verification 11
 - 1. Denied Warranty Claims 11
 - 2. Approved Warranty Claims 11

Chapter I: Warranty Coverage

A. DRYER WARRANTY PERIOD

1. Previous Warranty

Dryers manufactured prior to January 1, 2000, have a warranty period of one (1) year from the date of purchase/sale*, but in no event more than two (2) years from the date of manufacture. Normal wearing parts such as lint screens/drawers, rubber goods (gaskets and V-belts) and fuses have only a one (1) year warranty (maximum).

* Purchase/Sale date is as noted by the customer on the warranty registration card (shipped with each dryer). If the card was not returned by the customer or is not on file at the time of claim, the warranty period, in no event, is more than two (2) years from the date of manufacture.

2. Current Warranty

Dryers manufactured as of January 1, 2000, have a warranty period of one (1) year from the date of purchase/sale*, but in no event more than two (2) years from the date of manufacture. Normal wearing parts such as lint screens/drawers, rubber goods (gaskets and V-belts) and fuses have only a one (1) year warranty (maximum).

With respect to dryers manufactured with a steam coil, said steam coil warranty is subject to a prorated usage charge, from the date of dryer purchase/sale*, as stipulated in the Commercial Warranty (**ADC** P/N 112259) and as outlined in Section I, B., 3., a of this booklet.

* Purchase/Sale date is as noted by the customer on the warranty registration card (shipped with each dryer). If the card was not returned by the customer or is not on file at the time of claim, the warranty period, in no event, is more than two (2) years from the date of manufacture.

B. PARTS WARRANTY PERIOD

1. Replacement Parts After Dryer Warranty Has Expired

Replacement parts purchased after the original dryer warranty has expired have a warranty period of ninety (90) days from the date of sale (sale to end user), but no more than six (6) months from the date of purchase by reseller from **ADC**. Proof of purchase **must be** provided.

NOTE: For proof of purchase, **ADC** will only accept our invoice or acknowledgment number covering purchase of the failed item. However, we reserve the right to request a photocopy of the invoice or acknowledgment.

2. Replacement Parts in Fulfillment of Original Dryer Warranty

Replacement parts purchased in fulfillment of the original dryer warranty shall be for the unexpired portion of the original dryer warranty period or ninety (90) days from the date of the parts sale by reseller (sale to end user), whichever is greater.

3. Exceptions

- a. Microprocessor Controllers (computers) (excluding past production slave board [137055] and 5 relay interface board [137067]***) have a one (1) year warranty from the date of sale by reseller (sale to end user), but no more than fourteen (14) months from date of purchase from **ADC**.

Proof of purchase **must be** provided or the warranty period will be calculated from the manufacturer's date code.

*** Past production slave board (137055) and 5 relay interface board (137067) have only a thirty (30) day warranty from date of purchase from **ADC**.

NOTE: Claims made for replacement microprocessor controllers (computers) which were in fulfillment of the original dryer warranty shall be for the unexpired portion of the original dryer warranty or, as noted in item 3a, whichever is greater. Proof of purchase from **ADC must be** provided, or the warranty will be calculated from the manufacturer's date code.

For proof of purchase, **ADC** will accept only our invoice or acknowledgment number covering purchase of the failed item. However, we reserve the right to request a photocopy of the invoice or acknowledgment.

- b. **ADC** Direct Spark Ignition (DSI) modules (**ADC** P/N 880815) purchased as a parts order as of June 1, 2000 have only a thirty (30) day warranty period which is calculated from the **ADC** acknowledgment or invoice date.
- c. Motors have a six (6) month warranty period from the date of sale by reseller (sale to end user), but in no event more than eight (8) months from date of purchase by reseller from **ADC**. Proof of purchase from **ADC** is required.

NOTE: Depending on the type of motor and/or situation, in some cases only the motor data label may need to be returned. Contact **ADC** customer service or technical department for instructions as to whether entire motor **must be** returned to **ADC**. If only the motor data label need be returned, it **must be** returned in its entirety (label completely in tact with ALL information legible). Label would need to be returned with ALL pertinent information including dryer model, dryer serial number, and nature of failure.

IMPORTANT: **ADC** reserves the right to request that the entire motor be returned for evaluation.

- d. Dryer/Steam Coil Warranty

Effective January 1, 2000, coils that are claimed under the standard **ADC** dryer warranty (export one [1] year from date of sale, and no more than two [2] years from date of manufacturer) will fall within two (2) categories ...

The customer has the option not to return the coil and a new coil will be sent at a prorated price.

or

The customer can return the coil ... and if deemed warranty, will be credited less prorated usage.

It is to the customer's advantage to choose **Option 1**. This would be due to the fact if the coil is returned (**Option 2**) to **ADC** and an attempt to repair it was made, or it is determined that the coil did not fail due to manufacturer defect ... no credit would be issued. They would also save the shipping charges for returning the failed coil to **ADC**.

For coils sold out of the dryer's warranty and as a parts order, *refer to item 4. in this section.*

1) Coil Not Returned (Dryer Warranty)

If the claim is made within the first six (6) months (calculated from dryer sale date ... or if warranty ~~card~~ is not on file, date of dryer manufacture) the "cost" to the customer/reseller (both the same) for the replacement steam coil will be prorated/calculated from the prevailing retail list price.

Under this "no return program," the final cost of the replacement steam coil will be:

Export Customers (U.S. and Canada)

1 to 6 months	List less 80% + shipping charges.
7 to 12 months	List less 75% + shipping charges.
13 to 24 months	List less 70% + shipping charges.

NOTE: Customer is responsible for related shipping charges and duties. The replacement "cost" of the coil is prorated/discounted from the prevailing retail price at date of claim. There is no special discount for resellers. Cost calculation or net price is the same for both. Replacement coil would be shipped under normal parts channels and terms. To confirm coil claim, customer **must provide** serial number off of the coil (refer to item 5 for serial number location) and obviously the dryer model and serial number. The specific nature of the failure **must also be** provided. There are no exceptions.

2) Failed Coil Returned to **ADC** (Dryer Warranty)

Customer has to return the failed coil (at their expense) to **ADC** for inspection and warranty verification (if in fact a manufacturer's failure). If the warranty claim is approved by **ADC** and coil vendor, the age of the dryer will determine how much credit is due.

If the claim is made and the coil is "returned" to **ADC** "within the first twelve (12) months" (calculated from date of sale ... or if warranty card is not on file, date of dryer manufacture) full credit (excluding any related shipping charges or duties) will be issued. If after twelve (12) months, the "cost" to the customer/reseller (both the same) for the replacement steam coil will be prorated/calculated from the prevailing retail list price.

Export

1 to 12 months	No charge (dryer owner is responsible for shipping charges).
13 to 24 months	List less 85% + shipping charges.

NOTE: Customer is responsible for related shipping charges and duties. The replacement “cost” of the coil is prorated/discounted from the prevailing retail price at date of claim. There is no special discount for resellers. Cost calculation or net price is the same for both. Replacement coil would be shipped under normal parts channels and terms. To confirm coil claim under this program, the customer **must provide** the dryer model no., serial number and nature of coil failure. No exceptions. No coil is to be returned to **ADC** without customer/reseller first obtaining a “Return Material Authorization.” When creating an Return Material Authorization, it **must be** noted that the failed coil **must be** returned and received by **ADC** within 30 days**.

** Calculated from replacement part ship/invoice date.

4. Steam Coil Parts Warranty

Effective January 1, 2000, steam coils shipped as a replacement part where the equipment manufactured by **ADC** standard dryer warranty has expired, the replacement steam coil warranty is limited to one (1) year. Said steam coil warranty is subject to a prorated use charge, which is calculated from date of sale/invoice date.

The customer/reseller has two (2) options for a claim.

The customer has the option not to return the coil and a new coil will be sent at a prorated price.

or

The customer can return the coil ... and if deemed warranty, will be credited less prorated usage.

It is to the customer’s advantage to choose **Option 1**. This would be due to the fact if the coil is returned (**Option 2**) to **ADC** and an attempt to repair it was made, or it is determined that the coil did not fail due to manufacturer defect ... no credit would be issued. They would also save the freight charges for returning the coil to **ADC**.

a. Coil Not Returned

If the claim is made within the first ninety (90) days (calculated from parts order date of sale/invoice date) the “cost” to the customer/reseller (both the same) for the replacement steam coil will be prorated/calculated from the prevailing retail list price.

Under this “No Return Program,” the final cost of the replacement steam coil will be:

1 to 90 days List less 80% + shipping charges.

4 to 12 months List less 75% + shipping charges.

NOTE: Customer is responsible for related shipping charges and duties. The replacement “cost” of the coil is prorated/discounted from the prevailing retail price at date of claim. There is no special discount for resellers. Cost calculation or net price is the same for both. Replacement coil would be shipped under normal parts channels and terms. To confirm coil claim, customer **must provide** the **ADC** parts acknowledgment number or invoice number on which the failed coil was purchased, serial number off of the coil (*refer to item 5. for coil serial number location*) and obviously the dryer model and serial number. The specific nature of the failure **must also be** provided. There are no exceptions.

b. Failed Coil Returned to **ADC**

Customer has to return the failed coil (at their expense) to **ADC** for inspection and warranty verification (if in fact a manufacturer's failure). If the warranty claim is approved by **ADC** and coil vendor, the age of the steam coil ship/invoice date) will determine how much credit is due.

If the claim is made and the coil is "returned" to **ADC** within the first ninety (90) days (calculated from parts order date of sale/invoice date), full credit (excluding any related shipping charges and duties) will be issued. If after ninety (90) days, the "cost" to the customer/reseller (both the same) for the replacement steam coil will be prorated/calculated from the prevailing retail list price.

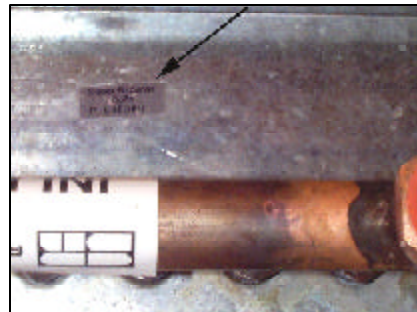
1 to 90 days No charge (dryer owner is responsible for shipping charges).
4 to 12 months List less 85% + shipping charges.

NOTE: Customer is responsible for related shipping charges and duties. The replacement "cost" of the coil is prorated/discounted from the prevailing retail price at date of claim. There is no special discount for resellers. Cost calculation or net price is the same for both. Replacement coil would be shipped under normal parts channels and terms. To confirm coil claim under this program, the customer **must provide** the **ADC** parts acknowledgment number or invoice number on which the failed coil was purchased, and nature of coil failure. No exceptions ... no information, no return authorization, no special deal. No coil is to be returned to **ADC** without customer/reseller first obtaining a "Return Material Authorization" (R.M.A.). When creating a RMA, it **must be** noted that the failed coil **must be** returned and received by **ADC** within 30 days**.

** Calculated from replacement part ship/invoice date.

5. Steam Coil Serial Number Location

The steam coil serial number is always located on the manifold side of the steam coil. The exact area and serial number format depends on the manufacturer. Below are two (2) examples of the location area and the serial number format used. When submitting the coil serial number, be sure to include ALL of the numbers/letters (name if applicable). Refer to **illustrations below**.



a. Specialty Items/Programs:

Warranty periods for specialty items/programs vary. Refer to updates in the Technical Bulletin or contact the **ADC** warranty manager for specific warranty period information.

C. ITEMS NOT COVERED BY WARRANTY

1. **ADC** assumes no responsibility for labor, such as that required to service, remove, or install; to diagnose troubles; to adjust, remove or replace failed equipment or a part.
2. Transportation, shipping charges, customer's duties, and insurance or other related expenses covering the purchase or return of the parts are not the responsibility of **ADC**.
3. The warranty of **ADC** is conditioned upon installation and use of its equipment under normal operating conditions. The warranty is void on equipment or parts that have been subject to misuse, accident, or negligent damage; operated under loads, pressures, speeds, electrical connections or voltages, plumbing, or conditions other than those specified by **ADC**.
4. **ADC** assumes no responsibility for equipment or parts damaged by fire, flood, vandalism, or such causes beyond the control of **ADC**.
5. **ADC** assumes no responsibility for equipment or parts altered, modified, or repaired in any way that affects the reliability or detracts from performance.
6. **ADC** is not liable for indirect, incidental, or consequential damages in connection with the use of the product, including any cost or expense of providing substitute equipment or service during periods of malfunction or non-use.
7. The warranty is void on equipment which has the identification data label or serial number altered, effaced, or removed.
8. Locating equipment or parts in the proximity of dry cleaning machines and/or perchloroethylene solvents or fumes voids the warranty.
9. **ADC** assumes no responsibility for electronic or electrical components damaged by transient voltages, improper voltage applications, and thunder or lightning storms.
10. **ADC** assumes no responsibility for labor or service charges for the repairs or attempted repairs of components or parts in the field.

Chapter II: Warranty Claim Procedures

A. CREDIT CLAIMS

1. Ordering Warranty Replacement Parts
 - a. When ordering replacement parts from the factory, the customer service representative **should be** made aware that the part needed is a warranty replacement and that a "Return Material Authorization" (R.M.A.) is requested at which time the following information **must be** provided:

- 1) Dryer model and serial number.
 - 2) Item part number and description.
 - 3) Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).
 - 4) Purchase date of dryer.
- b. If the failed part was a replacement that failed on a dryer that is out of warranty but is still within the parts replacement warranty (see Chapter I, section B), the following information **must be** provided:
- 1) **ADC** invoice or acknowledgment number covering purchase of the part that failed (proof of purchase).
 - 2) If the replacement part has already been purchased, in addition to the information noted in item 1) above, the **ADC** invoice or acknowledgment number covering purchase of the replacement part and for which credit is to be applied, **must be** provided.
 - 3) Item part number and description.
 - 4) Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).

2. Returning Parts For Warranty Credit/Refund

If at the time of placing the order for the replacement part a “Return Material Authorization” (R.M.A.) was not requested or, for whatever reason, one (1) was not issued or sent with the replacement order, the **ADC** warranty or service department **should be** contacted, and a R.M.A. requested.

Even though claims will be accepted without a R.M.A. (with exception to steam coil claims which “must” go thru R.M.A. process) ... providing **ALL** necessary information as noted in items 1a and 1b above are supplied, it is strongly recommended that a R.M.A. be requested. The R.M.A. process insures that **ALL** the correct information is available at the time the claim is received by **ADC** and avoids unnecessary delays in processing the claim (credit or refund).

IMPORTANT: Each item returned **must be** tagged with **ALL** the information (dryer model and serial number, nature of failure etc.).

- a. If the replacement part is for a dryer that is still within the warranty period, the following information **must be** supplied:
- 1) Item part number and description.
 - 2) Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).
 - 3) Dryer model number and serial number.
 - 4) Purchase date of dryer.
 - 5) **ADC** invoice or acknowledgment number covering purchase of replacement part(s) and for which credit is to be applied.

NOTE: See Chapter III for instructions on returning warranty parts.

- b. If the replacement part is for a dryer that is out of warranty but the failed part is still within the parts warranty period (see Chapter I, section B), the following information **must be** provided:
 - 1) **ADC** invoice or acknowledgment number covering purchase of the failed part (proof of purchase).
 - 2) **ADC** invoice or acknowledgment number covering purchase of replacement part for which credit is to be applied.
 - 3) Item part number and description.
 - 4) Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).

NOTE: See Chapter III for instructions on returning warranty parts.

B. PARTS REPLACEMENT CLAIMS

1. Returning Parts For Warranty Replacement

Before returning the failed part for warranty replacement, the **ADC** warranty or service department **should be** contacted, and a “Return Material Authorization” (R.M.A.) requested. This is not necessary but recommended so that the claim is processed in a timely manor. If a R.M.A. is not obtained, the failed part can be returned providing the following information is provided ... including the statement that the item is being “Returned For Warranty Replacement.”

IMPORTANT: Each item returned **must be** tagged with **ALL** the information (dryer model and serial number, nature of failure etc.).

Failure to do so will delay the claim process.

- a. If the failed part for which replacement is requested is for a dryer that is still within the warranty period, the following information **must be** provided:
 - 1) Item part number and description.
 - 2) Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).
 - 3) Dryer model and serial number.
 - 4) Purchase date of dryer.

NOTE: See Chapter III for instructions on returning warranty parts.

- b. If the replacement part is for a dryer that is out of warranty but the failed part is still within the parts warranty period (see chapter I, section B), the following information **must be** provided:
 - 1) Item part number and description.

- 2) Nature of failure (**must be** specific ... “no good” or “failed is not acceptable).
- 3) **ADC** invoice or acknowledgment number covering purchase of the failed part (proof of purchase).

NOTE: See Chapter III for instructions on returning warranty parts.

Chapter III: Returning Warranty Parts

Before returning any failed part for warranty claim, the **ADC** warranty or service department **should be** contacted, and a “Return Material Authorization” (R.M.A.) requested. This is not necessary but recommended so that the claim is processed in a timely manner. If a R.M.A. is not obtained, the failed part can be returned providing the necessary information is provided (refer to Chapter II, Warranty Claim Procedures). Failed parts claimed under warranty **must be** returned to **ADC** within thirty (30) days after failure or replacement part invoice date or the warranty claim can be denied.

IMPORTANT: Each item returned **must be** tagged with ALL the information (dryer model and serial number, nature of failure etc.).

Failure to do so will delay the claim process.

IMPORTANT: R.M.A.s are only valid for thirty (30) days.

1. Each part **must be** tagged with the following:
 - a. Dryer model and serial number from which the part was removed.
 - b. Nature of failure (**must be** specific ... “no good” or “failed” is not acceptable).
 - c. Purchase date of dryer.
 - d. Date of part failure.
 - e. Specify whether part is being returned for replacement or credit/refund. If credit refund, the acknowledgment or invoice number on which the replacement part was purchased, and for which credit is to be issued against, **must be** provided.

NOTE: Warranty tags (**ADC** P/N 540064) are available at no charge from the factory upon request.

2. The R.M.A. issued by the factory and any correspondence pertaining to claim **must be** included inside the package with the failed merchandise.
3. The company returning the parts must clearly note the complete company name and address on the outside of the package.

Return ALL merchandise to:

American Dryer Corporation
Attn: Warranty Department
88 Currant Road
Fall River, MA 02720

page 10 of 12

4. **ALL** returns **must be** properly packaged to insure that they are not damaged in transit. No credits, refunds, or replacements will be issued for any merchandise damaged in transit. Damage claims are the responsibility of the shipper.
5. **ALL** returns **should be** shipped to the **ADC** factory in such a manner that they are insured and a proof of delivery can be obtained (i.e. UPS). Shipments lost in transit are not the responsibility of **ADC** and no credits, refunds, or replacements will be issued.
6. Shipping charges are not the responsibility of **ADC**. **ALL** returns **must be** shipped “prepaid” to the factory. Any “C.O.D.” or “Collect” returns will not be accepted.

IMPORTANT: “Return Material Authorizations” (R.M.A.) are only valid for thirty (30) days.

Chapter IV: Claim Processing

IMPORTANT: No credits, refunds, or replacements will be issued if the claim **cannot** be processed due to insufficient information. The party filing the claim will be notified in writing either by phone, fax or mail, as to the information necessary to complete the claim process. If a reply is not received by **ADC** in seven (7) working days from attempted contact date, no credits, refunds, or replacements will be issued, and the merchandise will be discarded after twenty-one (21) days.

A. FACTORY INSPECTION/WARRANTY VERIFICATION

1. Denied Warranty Claims

- a. If the claim was denied, the party filing the claim will be notified in writing, either by fax or mail, as to reason for warranty denial, and request for disposition of unwarrantable part. If a reply is not received by **ADC** within seven (7) working days, follow up will be made by calling the party filing claim. If **ADC** is not advised of disposition of unwarrantable part within twenty-one (21) days of first communication attempt (date on fax or letter), merchandise will be discarded.

2. Approved Warranty Claims

- a. Warranty Credit: If the replacement part was shipped on an open account basis, a credit will be applied to the claimant’s (the company invoiced) account, excluding shipping charges, and a credit invoice will be issued.
- b. Warranty Refunds: If the replacement part was shipped on a C.O.D. basis, the claim and refund will be processed (excluding shipping charges).
- c. Warranty Replacement: Approved replacement claims are processed through normal parts channels and shipped on a “no charge” basis via the same manner as received by **ADC**. **ALL** shipping charges are the responsibility of the customer.

AMERICAN DRYER CORPORATION COMMERCIAL DRYER WARRANTY

Export

(ADC P/N 112259)
Effective January, 2000

IMPORTANT: READ THIS WARRANTY CAREFULLY

The **American Dryer Corporation (ADC)** warrants ALL new equipment (and the original parts thereof manufactured by **ADC**) to be free from defects in material or workmanship for a period of one (1) year from the date of sale, but in no event more than two (2) years from the date of manufacture thereof, except as hereinafter provided.

ALL **ADC** equipment and parts are to be purchased solely for commercial or industrial use.

This warranty extends only to the original purchaser of **ADC** products and to those persons who, under applicable state law, are entitled to rely hereon as third party beneficiaries, **but in no event shall ADC be liable for property damage sustained by such a third party beneficiary if said applicable state law contemplates such liability but permits its exclusion.**

With respect to ALL new repair or replacement parts for equipment manufactured by **ADC** for which the one (1) year warranty period has expired or for ALL new repair or replacement parts for equipment not manufactured by **ADC**, the warranty period is limited to ninety (90) days from the date of sale. The warranty period on each new replacement part furnished by **ADC** in fulfillment of the warranty on ALL new replacement parts shall be for the unexpired portion of the original warranty period on the part replaced.

ADC's total liability arising out of the manufacture and sale of new equipment and parts, whether under the warranty or caused by **ADC's** negligence or otherwise, shall be limited to **ADC** repairing or replacing, at its option, any defective equipment or part returned f.o.b. **ADC's** factory, transportation prepaid, within the applicable warranty period and found by **ADC** to have been defective. The liability of **ADC** does not include furnishing or paying for any labor such as that required to service, remove, or install; to diagnose troubles; to adjust, remove, or replace defective equipment or a part; nor does it include any responsibility for transportation or insurance or other related expense which is involved therein.

With respect to dryers manufactured with a steam coil, said steam coil warranty is subject to a prorated use charge from date of dryer purchase or date of manufacture, whichever is applicable. The dryer owner making a warranty claim for a steam coil may elect to purchase a new steam coil under **ADC's** "No Return Program" at a reduced price or return the claimed coil (after receiving written authorization from **ADC**) at the dryer owner's expense for evaluation and warranty verification by **ADC** and the steam coil manufacturer. Steam coils are subject to ALL provisions of the Dryer Warranty.

Under the "No Return Program," the price to the dryer owner will be:

1 - 6 months	List less 80% + shipping charges
7 - 12 months	List less 75% + shipping charges
13 - 24 months	List less 70% + shipping charges

If a steam coil is returned for evaluation and found to have failed due to material or workmanship, the price of a replacement steam coil will be:

1 - 12 months	No charge (dryer owner is responsible for shipping charges)
13 - 24 months	List less 85% + shipping charges

If a steam coil is returned for evaluation and found to have failed due to reasons other than manufacturers' defect in material or workmanship (operated under pressures, plumbing, or conditions other than those specified by **ADC** as outlined below), the dryer owner is not eligible for steam coil pricing under the "No Return Program."

The warranty of **ADC** is conditioned upon installation and use of its equipment under normal operating conditions. The warranty is void on equipment or parts: that have been subjected to misuse, accident, or negligent damage; operated under loads, pressures, speeds, electrical connections, plumbing, or conditions other than those specified by **ADC**; operated or repaired with other than genuine **ADC** replacement parts; damaged by fire, flood, vandalism, or such other causes beyond the control of **ADC**; altered or repaired in any way that affects the reliability or detracts from its performance; which have had the identification plate or serial number altered, effaced, or removed; or which have been located in the proximity of dry cleaning machines and/or perchloroethylene.

No defective equipment or part may be returned to **ADC** for repair or replacement without prior written authorization from **ADC**. Charges for unauthorized repairs will not be accepted or paid by **ADC**.

The waiver by **ADC** of any individual term of this warranty shall not operate as a waiver of any other term of this warranty or of any future right, power, or privilege of **ADC**.

ADC is not responsible for any injury, property damage, or other consequential or incidental damages arising directly or indirectly from the purchase or use of its products or from any defect in material or workmanship.

ADC makes no other express or implied warranty, statutory or otherwise, concerning the equipment, parts, or service, including, without limitation, a warranty of fitness for a particular purpose, a warranty of merchantability, or any other implied warranties which may arise from course of dealing or usage of trade. The warranties given here are expressly in lieu of ALL other warranties, express or implied. ADC neither assumes nor authorizes any person to assume for it, any other warranty or liability in connection with the manufacture, use, or sale of its equipment or parts.